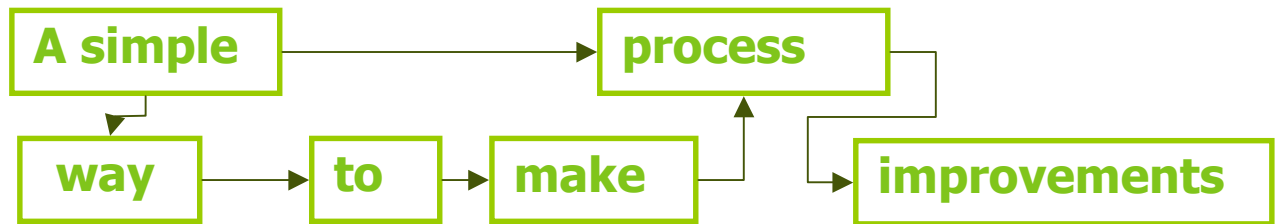


WORK FLOW



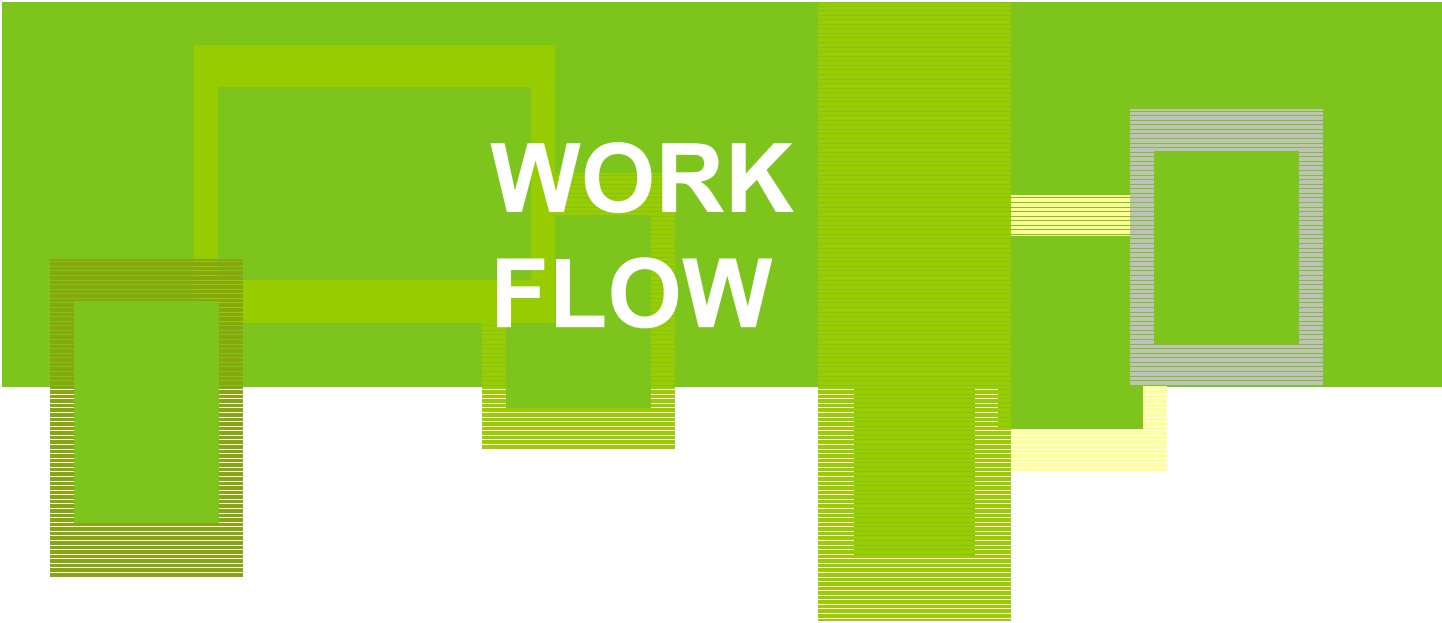
BEST USED WHEN –

- There are disjoints or inefficiencies within processes
- You need to cut wastage, reduce workload, improve throughput.
- Interlock & collaboration between departments is broken
- Creating new or merged processes and procedures

PARTICIPANT BENEFITS –

- Understanding of the end to end work flow
- Cross functional teaming, collaboration and appreciation
- Focus and alignment in service of the end result / customer service
- Practice in shifting paradigms and challenging unnecessary practice
- Unlocks breakthrough / step change in efficiencies & behaviours





WORK FLOW

1 to 2 day workshop –

The walls come alive with a life size process map

Highly interactive, participants will -

- Map out and walk each other through core steps,
- Air ideas and open up dialogue
- Establish essential practices and perspectives
- Reveal and eliminate duplicated effort & unnecessary bureaucracy
- Try new ideas out, review, reshape, rethink and re-arrange
- Agree roll out plan of new practices and interlocks

